

AOR Program

The AOR insurance cost is \$42.00. The patient and/or patient's parents purchase this directly from Allied OSI Labs. A check or money order should be sent to:

**Assured Orthotic Replacement
6299 Guion Rd.
Indianapolis, IN 46268**

Or to pay by credit card, please call or email:
800-444-3632 arclerk@aolabs.com

This program is to protect children under the age of 18 against outgrowth, lost, stolen, or damaged orthotics within a 2-year period. In the case of outgrowth, the patient must go to their provider to be recasted. The 1st outgrowth in the 2-year period is free but any other outgrowth in that same 2-year period is \$39.00. The outgrown orthotics must be returned to Allied when ordering the new pair. (These costs do not include provider's fees for the visit and recasting.)

If a child's orthotic is lost, stolen, or damaged, the patient's parents need to mail or email the claim form with the reason written on it. The fee is \$39.00 for these claims. When we receive the claim, we will call your provider to let them know we will be replacing the devices and shipping to their office. If your provider has changed, please let us know at the time of the claim placement.

This claim is only good for 2 years and at the end of that term, Allied OSI Labs will send a renewal reminder to renew the insurance. This will again be a \$42.00 charge for another 2-year period. The provider is allowed to change the device type ONCE; changing from a child's device type to an adult's device type. It is the patient's and/or parent's responsibility to update changes in addresses and phone numbers with Allied OSI Labs. If renewals are returned due to an incorrect address, we will not cover insurance renewal past the 30 days.

*****All AOR policies must to be purchased within 30 days of receiving the orthotic and all renewals must be renewed within 30 days of the expiration date.*****

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